

DHL CORONAVIRUS MEASURES



DRIVERS

We keep a distance of 1.5 m and sign for receipt in the presence of the recipient.



HYGIENE

We pay extra attention to hygiene and employees with symptoms must stay at home.



VOLUMES

Communicate any changes in volumes in a timely manner.



PICK-UP

Is your business closing down temporarily? Then cancel the pick-up.



HOMEWORKING

Employees in support roles are working from home.



NO COD

To avoid physical contact we are no longer offering Cash on Delivery shipments.



DHL LOCATIONS

DHL ServicePoints are open as much as possible. All other DHL locations are closed to visitors.



EUROPE

Due to border controls, delivery might be delayed and some regions are difficult to reach.



TASKFORCE

We are keeping a close eye on developments and can implement the necessary measures at any time.



INFO TO RECEIVER

We include safety instructions for delivery in our track and trace and e-mail notifications.



#DHLKEEPSONGOING Inform your recipients about our measures. Read more on [dhlparcel.be/corona](https://www.dhlparcel.be/corona)

